

Charger Port Reliability Report

Service Standard - Uptime: 100.00%

Service Standard Notes / Comments:

Parking lots are outside of the Minimum Standards set out by the municipality; however, after a snowfall, the goal is to have this lot cleared at 7am to ensure parking spaces, and the EV chargers are accessible.

The Service Provider, Flo, proactively monitors charging stations 24/7 and is notified when there's a malfunction. If an issue cannot be fixed remotely, a qualified technician will be dispatched within one business day.

Charger Port 1: 2d19c6c4-3ecc-4fb8-a562-a4e9769045d8

Site Location	55 King St, Picton ON
Period Start	2025-11-11
Period End	2026-02-11
Speed (kW)	100-199
Total Time (min)	133920
Outage (min)	0
Excluded Time (min)	0
Excluded Reasons	<ul style="list-style-type: none">• None
Availability (min)	133920
Uptime (%)	100.00

Charger Port 2: 0f799404-5a7d-40f8-94a2-a26adff1540d

Site Location	55 King St., Picton ON
Period Start	2025-11-11
Period End	2026-02-11
Speed (kW)	100-199
Total Time (min)	133920
Outage (min)	0

Excluded Time (min)	0
Excluded Reasons	<ul style="list-style-type: none">• None
Availability (min)	133920
Uptime (%)	100.00

Average Uptime by Site Location

Site Location	Average Uptime (%)
55 King St, Picton ON	100.00
55 King St., Picton ON	100.00